## THE PROVEN LEADER IN BOND INSURANCE

前面目

**2014 ANNUAL REPORT** 

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## **ASSURED GUARANTY**



Assured Guaranty Ltd., through its subsidiaries (collectively, Assured Guaranty), guarantees scheduled principal and interest payments when due on municipal, public infrastructure and structured finance transactions in the United States and select markets around the world.



OUR FOCUS ON FINANCIAL STRENGTH AND CREDIT DISCIPLINE HAS DRIVEN OUR SUCCESS SINCE OUR APRIL 2004 IPO



INCREASE IN ADJUSTED BOOK VALUE PER SHARE







Dominic J. Frederico President and Chief Executive Officer

## Dear Fellow Shareholders & Policyholders,

I am pleased to report that Assured Guaranty had another successful year in 2014. In the tenth full year since our initial public offering, our operating shareholders' equity per share reached \$37.48, the highest level in our history. During the year, our adjusted book value per share increased 8.2%, ending the year at \$53.66, and, to top it off, we earned \$491 million of operating income.\*

Additionally, we accomplished the four strategic objectives that I discussed in last year's Annual Report. Specifically:

- We further optimized our capital management, primarily by continuing our share repurchases;
- We increased new business production, with contributions from our U.S. public finance, international infrastructure and global structured finance businesses;
- We reached an agreement to acquire a legacy insurer —Radian Asset Assurance Inc. (Radian Asset)—and further augmented our unearned premium reserve by reassuming previously ceded business;
- And we extracted value from our own insured portfolio through loss mitigation and other loss recovery strategies.

### **OBJECTIVE 1: CAPITAL MANAGEMENT**

Over the past few years, we have been generating more capital than we can put to work at acceptable returns in the current low-interest-rate environment. To address this excess capital position, during 2014, we repurchased 24.4 million common shares for \$590 million at an average of \$24.17 per share, representing a substantial discount to both operating shareholders' equity per share and adjusted book value per share. We also increased our quarterly dividend per share by 10% in February 2014. Then, in February 2015, we increased it by an additional 9%.

Over the two years from January 2013 through the end of 2014, we returned \$1 billion of excess capital through the repurchase of 37 million shares, or 19% of our January 1, 2013 share count, and through quarterly dividends.

We took some additional steps during 2014 to improve our capital flexibility and optimize our capital structure. First, we were able to increase unencumbered assets by approximately \$275 million at Bermuda-based Assured Guaranty Re Ltd. (AG Re) by obtaining approvals for Assured Guaranty Municipal Corp. (AGM), Assured Guaranty (Europe) Ltd. and Assured Guaranty Corp. (AGC) to reassume certain contingency reserves from AG Re that had previously required collateralization by AG Re. In addition, AG Re increased its unencumbered assets by more than \$100 million as a result of a commutation agreement with a ceding company.

Second, we requested and received regulatory approval to release more than \$1.1 billion from contingency reserves into policyholders' surplus at AGM and AGC, thereby increasing the dividend capacity of these subsidiaries.

And third, we issued \$500 million of 10-year, 5% senior notes. In a powerful market endorsement, the issue was eight times oversubscribed at its original target of \$300 million, with bids from 130 investors.

# **10 Years** IPO ANNIVERSARY

THE KEY PRINCIPLES OF OUR SUCCESS ARE VIRTUALLY UNCHANGED SINCE OUR INITIAL PUBLIC OFFERING

**OBJECTIVE 2: GROWTH IN NEW BUSINESS PRODUCTION** 

Assured Guaranty recorded a present value of new business production (PVP)\* of \$168 million, 19% more than in 2013, with contributions from each business segment.

In the U.S. public finance market, industry insurance penetration of new-issue par sold climbed to 5.9% from 3.9% the previous year. Assured Guaranty insured 43% more par volume of new issues sold in 2014 than in 2013. This is impressive progress considering the strong headwinds during the year. Thirty-year municipal bond yields dropped 133 basis points over the course of the year, and credit spreads were as tight as at any time since 2008. Additionally, there was no meaningful growth in primary market volume.

We continued to lead the market with a 58% share of U.S. public finance primary-market insured par sold, even as we conceded numerous small and mid-size issues that were insured by our competition at prices we found unacceptable.

While small and mid-size issues represented the majority of our 2014 municipal business, we also guaranteed 41 new issues sold with insured par of more than \$50 million each, 12 of which exceeded \$100 million. The comparable figures in 2013 were 26 transactions over \$50 million, of which eight exceeded \$100 million. This growth in the number of larger transactions reflects improved demand for our insurance from institutional investors. We attribute the increased demand for our insurance to the proven value of our guarantees. Investors have seen us pay claims and relieve insured bondholders of the burden of prolonged restructuring negotiations and bankruptcy litigation.

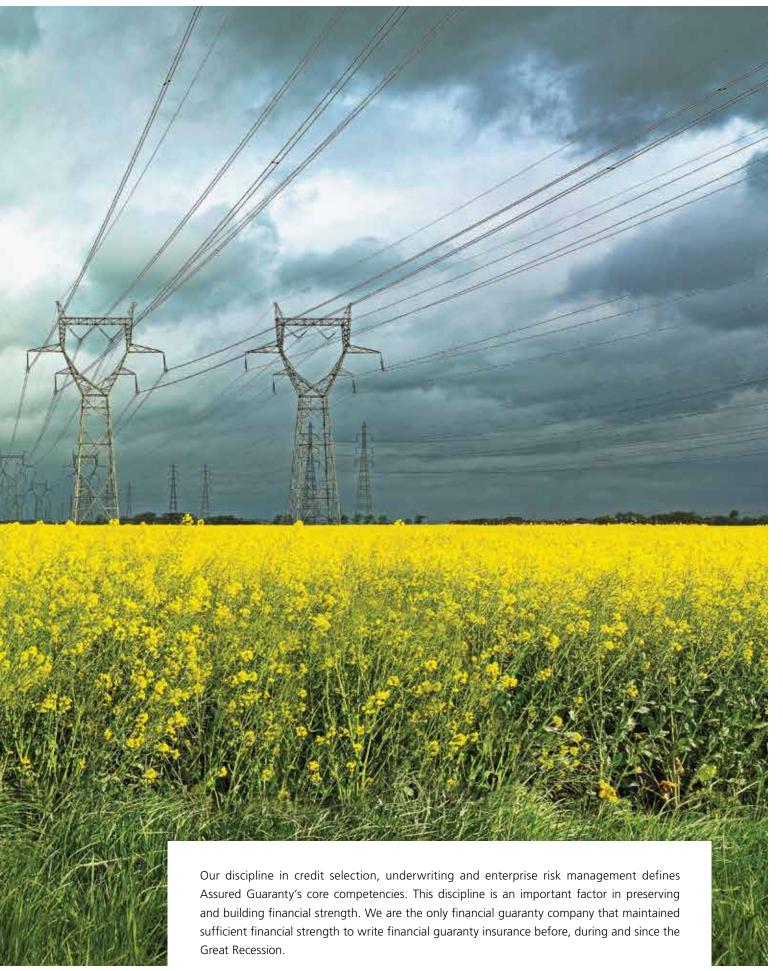
They have also seen clear evidence that Assured Guaranty-insured bonds of troubled issuers hold their trading value much better than those issuers' comparable uninsured bonds. And with over \$400 million of our insured bonds trading every day, investors can see that bonds with our guaranty enjoy enhanced market liquidity.

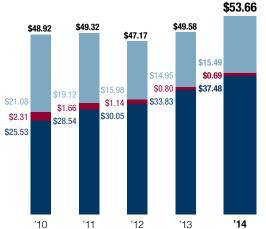
In the international infrastructure market, where transactions can take a year or more to complete, we guaranteed an innovative United Kingdom social housing project during 2014. In the last two years, we have demonstrated the viability of our capital market solution for new infrastructure projects, and we also continue to pursue opportunities related to international transactions previously wrapped by other legacy financial guarantors.

In structured finance, we found opportunities for growth. We reopened the market for insured diversified payment rights transactions and found other opportunities in state-sponsored new markets tax credits and private transactions to provide capital relief for large institutions, such as life insurance companies. Our 2014 structured finance PVP of \$33 million was more than four times that of the prior year.

## EXERCISE DISCIPLINED UNDERWRITING AND RISK MANAGEMENT

## MAINTAIN HIGH FINANCIAL STRENGTH LEVELS





### ADJUSTED BOOK VALUE PER SHARE\*

- Net unearned premium reserve on financial guaranty contracts in excess of net expected loss to be expensed less deferred acquistion costs, after tax
- Net present value of estimated net future credit derivative revenue, after tax
- Operating shareholders' equity per share

36.9<sub>MILLION</sub>

The number of shares we repurchased from January 1, 2013 through December 31, 2014

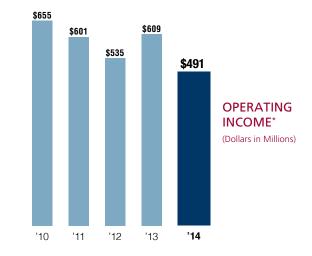
\*Non-GAAP financial measure. See note 2 on page 18.

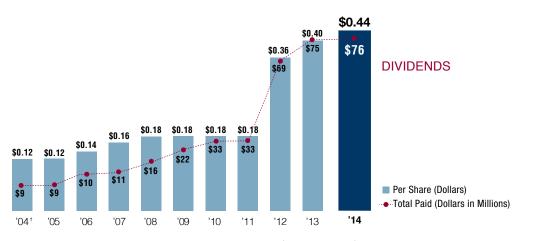
### OBJECTIVE 3: ACCRETIVE REASSUMPTIONS AND ACQUISITIONS

In addition to reassuming previously ceded business totaling \$1.2 billion of par in 2014, we agreed to purchase Radian Asset from the Radian Group Inc. for \$810 million, subject to certain closing adjustments. We expect to close the transaction in the first half of 2015, subject to regulatory approval. When the transaction is completed, Radian Asset will be merged into AGC, and its book of business will become part of AGC's insured portfolio. As of December 31, 2014, Radian Asset's statutory capital was approximately \$1.3 billion, and its insured statutory net par outstanding was \$18.0 billion. Since the beginning of 2015, its structured finance net par outstanding has declined by \$3.8 billion as a result of the termination of seven AAA-rated pooled corporate transactions, bringing the portfolio to be acquired down to \$14.2 billion. We expect the Radian Asset transaction to be accretive to earnings, operating shareholders' equity and adjusted book value. It should also increase AGC's capital base and policyholders' surplus and therefore AGC's dividend capabilities. The transaction will benefit not only our shareholders and policyholders but also holders of bonds insured by Radian Asset, which will gain enhanced valuation and increased market liquidity.

## OBJECTIVE 4: LOSS MITIGATION AND OTHER LOSS RECOVERY STRATEGIES

We succeeded in our loss mitigation efforts during 2014, achieving a \$30 million *benefit* in our total net economic loss development and a \$2 billion, or 27%,





BILLION

Size of Radian Asset insured portfolio we agreed to acquire (statutory net par amount as of December 31, 2014)

In February 2015, we increased our quarterly dividend by 9% to \$0.12 per share (\$0.48 annualized). <sup>+</sup>In 2004, dividends were paid following our April IPO. The amount shown is the quarterly dividend, annualized.

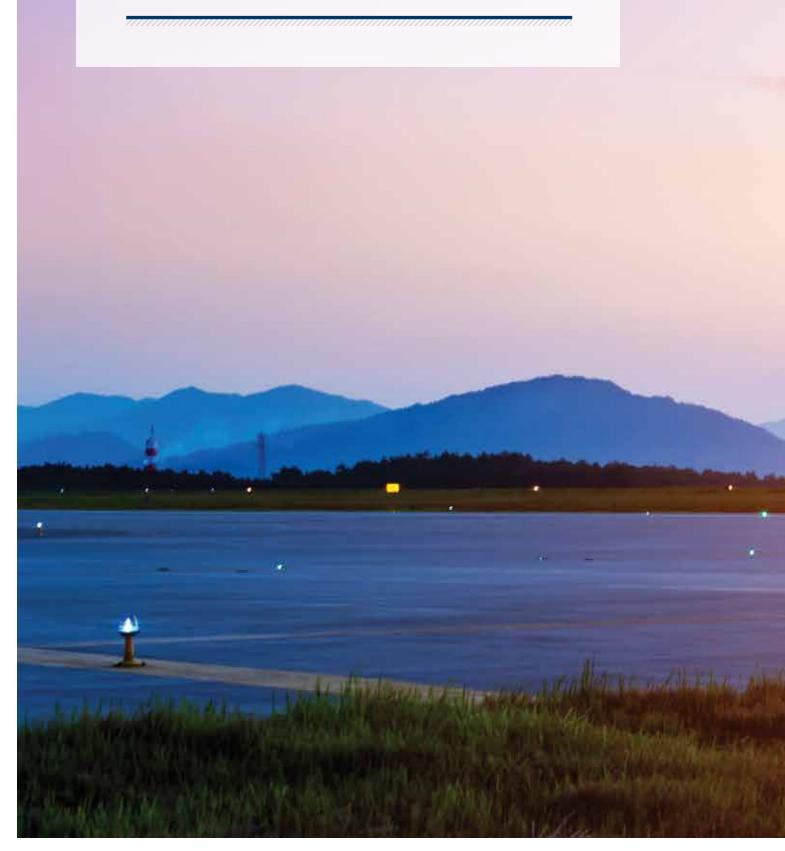
reduction in our below-investment-grade residential mortgage-backed securities (RMBS) exposure. These positive results were largely due to a number of agreements we reached during the year with providers of representations and warranties (R&W) on RMBS we insured, including one with Credit Suisse. Through these agreements, we caused R&W providers and other responsible parties to make or agree to make payments or to terminate certain insured transactions whose projected future losses we thereby avoided. An estimated \$581 million of such payments and projected future losses are associated with our 2014 R&W agreements.

Additionally, in 2014, we purchased \$355 million of our wrapped bonds for \$309 million, mitigating expected

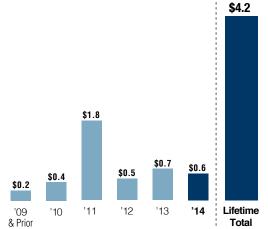
losses and contributing to adjusted book value. We also terminated over \$4 billion of net par outstanding, including the transactions terminated under agreements with R&W counterparties, thereby reducing rating agency capital charges and accelerating premium earnings.

Another way we mitigate losses is by working with troubled credits to resolve their fiscal difficulties, preferably before a default occurs, and by asserting our rights in distressed situations when necessary. In 2014, the bankruptcies of Detroit and Stockton were resolved with outcomes considerably better for us than the original offers. In these and other cases, we have shown that by consolidating the interests of insured investors under our guarantor's umbrella, and by pursuing a constructive approach to developing

## GROW OUR FINANCIAL GUARANTY FRANCHISE

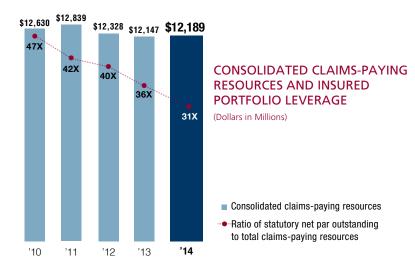


We pursue business growth with close attention to its long-term impact on risk exposure and profitability. During 2014, we increased PVP by 19% year-over-year, reassumed \$1.2 billion par of previously ceded business and agreed to acquire Radian Asset, including its insured portfolio.



R&W RECOVERIES

Estimated total, gross of reinsurance, of (i) settlement receipts and commitments; (ii) R&W putbacks; and (iii) future projected losses on terminated insurance protection. The putbacks flow through the transaction waterfalls and do not necessarily benefit Assured Guaranty dollar-for-dollar.

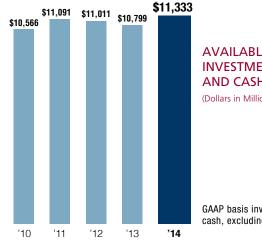


solutions, we are in a position to reach a more favorable settlement in a shorter time than could investors negotiating independently. We have consistently defied early speculations of large losses, and we have defended fundamental principles of municipal bond security, as we did by requiring that the secured status of unlimited tax general obligations be stipulated in our Detroit ULTGO settlement.

### RECENT DEVELOPMENTS IN PUERTO RICO

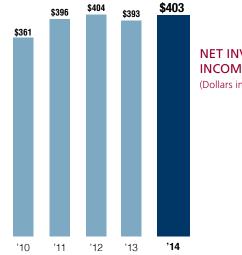
While we have successfully resolved a significant number of the troubled exposures in our public finance insured portfolio, the Puerto Rico credits remain an area of concern, for which we established additional reserves during 2014. In February 2015, the United States District Court for the District of Puerto Rico ruled that the legislation enacted by the Commonwealth to establish a restructuring procedure for certain public corporations is void because it is preempted by the federal Bankruptcy Code, which explicitly excludes Puerto Rico's public corporations and municipalities from chapter 9 bankruptcy protection. While the Commonwealth is appealing that decision, the U.S. Congress is considering legislation that would extend to Puerto Rico the right to allow its public corporations and municipalities to reorganize under chapter 9.

Within our Puerto Rico exposures, the most vulnerable credit is the Puerto Rico Electric Power Authority (PREPA), which is developing its restructuring plan. Through a



AVAILABLE-FOR-SALE INVESTMENT PORTFOLIO AND CASH (Dollars in Millions)

GAAP basis investment portfolio and cash, excluding other invested assets.





forbearance agreement, we and other creditors have agreed to allow PREPA time to develop a plan to restore its financial stability. Simultaneously, we are exploring possible ways to work with the Puerto Rico Highway and Transportation Authority (PRHTA).

We have appropriately reserved for our Puerto Rico exposure. Our current ratings and outlooks from Standard and Poor's Rating Services (S&P), Moody's Investors Service (Moody's) and Kroll Bond Rating Agency (KBRA) all reflect our ability to withstand Puerto Rico stress-loss scenarios of varying severity.

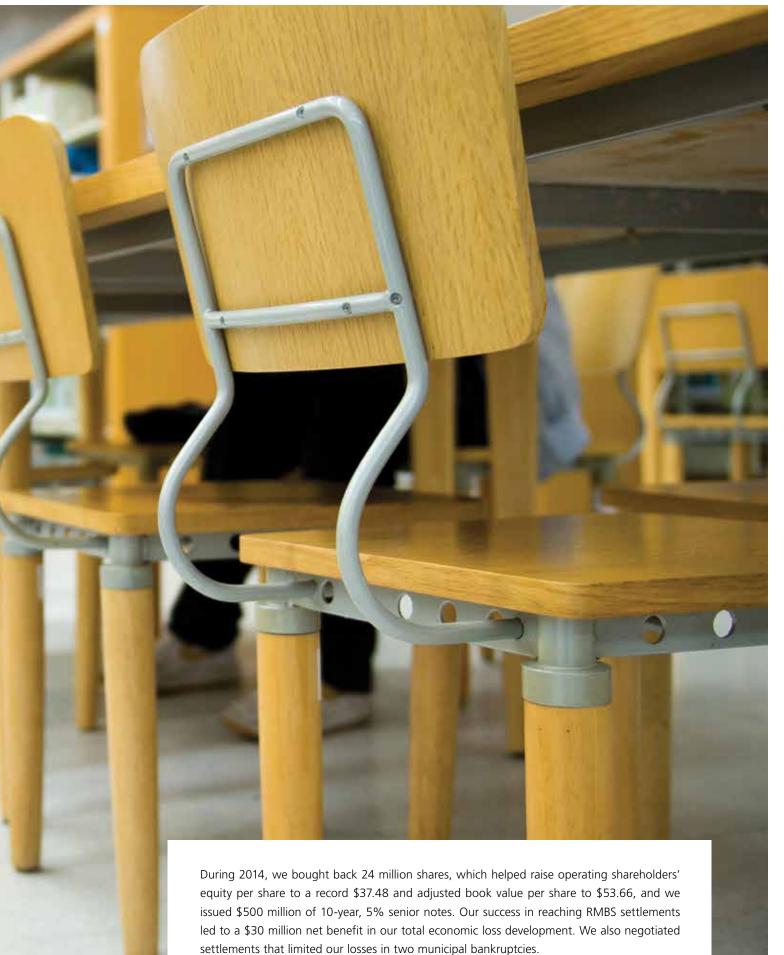
### RATING AGENCY RECOGNITION

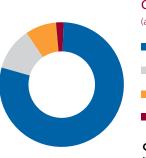
As we have continued to meet our operating objectives and build financial strength, rating agencies have begun to take notice. S&P upgraded our operating subsidiaries' ratings to AA from AA- and confirmed their stable outlook in March 2014. Significantly, this was the first upgrade we have received since the start of the Great Recession. Additionally, in November, KBRA initiated its coverage of AGM with a rating of AA+ stable, giving both AGM and MAC the highest rating assigned to any active bond insurer by a nationally recognized statistical rating organization.

Moody's continues to rate us at levels below our S&P and KBRA ratings, but its reasons have essentially nothing to do with our capital adequacy or financial strength. Moody's recently moved the goalposts again when it revised its bond insurer rating criteria on January 20, 2015. While Moody's subsequently published an article maintaining our existing ratings under the new methodology, the revised criteria are clearly designed

## MANAGE CAPITAL EFFICIENTLY AND RESPONSIBLY

## CONDUCT RIGOROUS SURVEILLANCE AND REMEDIATION





### CONSOLIDATED NET PAR OUTSTANDING

(as of December 31, 2014)

- 80% U.S. Public Finance A average rating
- 10% U.S. Structured Finance
- 8% Non-U.S. Public Finance
- BBB+ average rating 2% Non-U.S. Structured Finance AA average rating

## \$403.7 billion

Ratings are based on our internal rating scale.

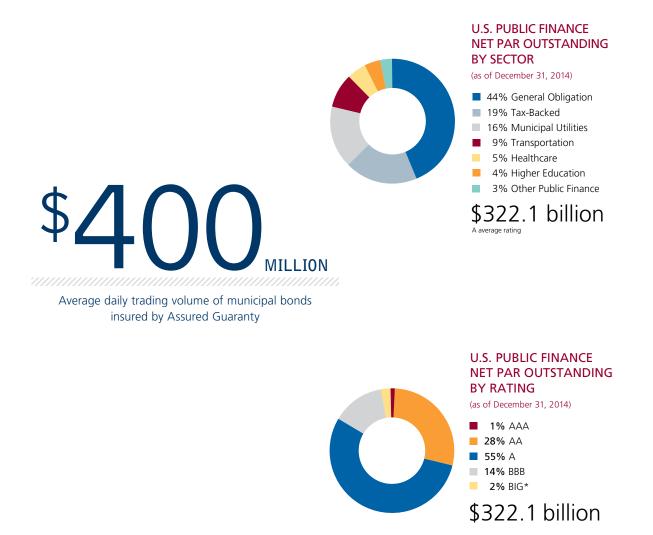
439/6 Growth in par amount sold of new U.S. municipal bonds insured by Assured Guaranty, 2014 vs. 2013

to cap the potential rating of any bond insurer at a level below the AA category by relying, for example, on an unrealistic requirement of \$2 billion for the industry's aggregate annual present value premiums a measure that says little, if anything, about an insurer's ability to meet its obligations or about its financial strength in general.

### PROVEN SUCCESS THROUGH A TUMULTUOUS DECADE

At the end of our tenth full year since our initial public offering, we can look back with satisfaction on a decade that included some of the most difficult economic years in living memory. Through it all, Assured Guaranty has been profitable each year and one of the strongest financial companies, with a proven record of reducing issuers' borrowing costs and keeping investors whole in distressed situations, while building value for our shareholders. In the ten-and-a-half years since our IPO, we more than doubled adjusted book value, insured \$372 billion par of new business, earned \$3.8 billion of operating income and built the industry's leading franchise.

The credit for these accomplishments is shared by all the dedicated individuals who have helped to build Assured Guaranty—our underwriters, risk management professionals, finance professionals, attorneys and administrative personnel, as well as our senior leadership and the highly engaged members of our board of directors. I want to give special thanks to Robert Mills, who served as our Chief Operating Officer through March 2015. His counsel and leadership were essential to the success of our IPO, the acquisition of AGM, our RMBS recovery program and so many other initiatives.



### READY FOR THE FUTURE

I am confident about the years ahead because we continue to adhere to the core principles that have served us well. I do not know when interest rates will ultimately rise from their current near-record lows, but we are the best positioned guarantor to benefit from rising rates when they come.

There is pent-up demand for capital to rebuild and expand governmental infrastructure. The asset-backed market continues to revive, and we see many applications of our guaranty for banks and insurance companies. With the challenges of many of our troubled exposures behind us, and with our legacy structured finance portfolio amortizing rapidly, we look forward in 2015 to building our financial guaranty franchise, further optimizing our capital structure and completing the Radian Asset acquisition, while continuing to manage risk intelligently. As we pursue the opportunities the market provides, we will continue, above all, to be responsible stewards of capital on behalf of our policyholders and shareholders.

Below Investment Grade

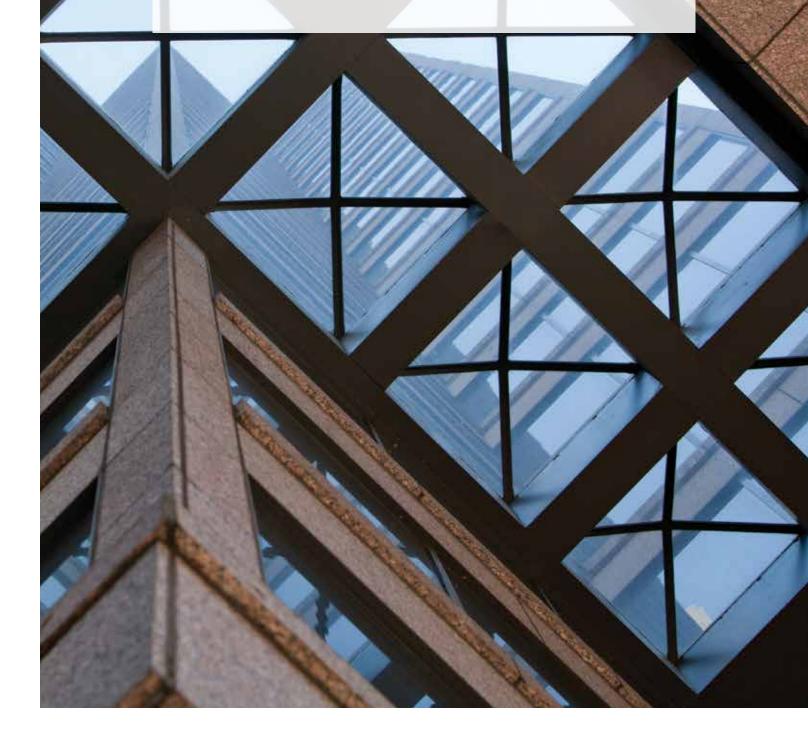
Ratings are based on our internal rating scale

Dominic J. Frederico President and Chief Executive Officer

March 2015

## ASSURED GUARANTY LTD.

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### EXECUTIVE OFFICERS OF ASSURED GUARANTY LTD.



Robert A. Bailenson

Chief Financial Officer



James M. Michener General Counsel and Secretary



Howard W. Albert Chief Risk Officer



Russell B. Brewer II Chief Surveillance Officer



Bruce E. Stern Executive Officer

### SENIOR MANAGEMENT



Ling Chow Corporate



Stephen Donnarumma Deputy General Counsel, Chief Credit Officer



Ivana M. Grillo Managing Director, Human Resources



Donald H. Paston Managing Director and Treasurer

### **BUSINESS LEADERS**



Gary F. Burnet President, Assured Guaranty Re Ltd.



William J. Hogan Senior Managing Director, Public Finance



Paul R. Livingstone Senior Managing Director, Structured Finance



William B. O'Keefe Senior Managing Director, Public Finance



Nicholas J. Proud Senior Managing Director, International



Robert S. Tucker Managing Director, Investor Relations and Corporate Communications

### FINANCIAL HIGHLIGHTS

(Dollars in millions, except per share amounts)
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Year ended December 31,		<b>2014</b> 2013		2013	2012		2011		2010		
SUMMARY OF OPERATIONS											
Revenues:											
Net earned premiums	\$	570	\$	752	\$	853	\$	920	\$	1,187	
Net investment income		403		393		404		396		361	
Net realized investment gains (losses) Realized gains and other settlements on credit derivatives		(60) 23		52 (42)		1 (108)		(18) 6		(2) 153	
Net unrealized gains (losses) on credit derivatives		800		(42) 107		(477)		554		(155)	
Fair value gains (losses) on committed capital securities		(11)		10		(18)		35		9	
Fair value gains (losses) on financial guaranty variable interest entities		255		346		191		(146)		(274)	
Other income (loss)		14		(10)		108		58		34	
Total revenues in net income		1,994		1,608		954		1,805		1,313	
Expenses:											
Loss and loss adjustment expenses		126		154		504		448		412	
Interest expense		92		82		92		99		100	
Other expenses <sup>1</sup>		245		230		226		229		267	
Total expenses in net income		463		466		822		776		779	
Income before income taxes Provision (benefit) for income taxes		1,531 443		1,142 334		132 22		1,029 256		534 50	
Net income		1,088		808		110		773		484	
Less after-tax items not included in operating income:											
Realized gains (losses) on investments Non-credit impairment unrealized fair value gains (losses) on		(34)		40		(4)		(20)		1	
credit derivatives		500		(40)		(486)		244		13	
Fair value gains (losses) on committed capital securities		(7)		7		(12)		23		6	
Foreign exchange gains (losses) on remeasurement of premiums receivable and loss and loss adjustment expense reserves		(15)		(1)		15		(3)		(25)	
Effect of consolidating financial guaranty variable interest entities		153		193		62		(72)		(166)	
Operating income <sup>2</sup>	\$	491	\$	609	\$	535	\$	601	\$	655	
Net income per diluted share	\$	6.26	\$	4.30	\$	0.57	\$	4.16	\$	2.56	
Operating income per diluted share <sup>2</sup>		2.83		3.25		2.81		3.24		3.46	
YEAR-END DATA											
Shareholders' equity	\$	5,758	\$	5,115	\$	4,994	\$	4,652	\$	3,670	
Shareholders' equity per share		36.37		28.07		25.74		25.52		19.97	
Operating shareholders' equity <sup>2</sup>	\$	5,933	\$		\$	5,830	\$	5,201	\$	4,691	
Operating shareholders' equity per share <sup>2</sup>		37.48		33.83		30.05		28.54		25.53	
Adjusted book value <sup>2</sup>	\$	8,495	\$	9,033	\$	9,151	\$	8,987	\$	8,989	
Adjusted book value per share <sup>2</sup>		53.66		49.58		47.17		49.32		48.92	
NEW BUSINESS AND FINANCIAL GUARANTY INSURED PORTFOLIO											
Present value of new business production (PVP)	\$	168	\$	141	\$	210	\$	243	\$	363	
	-				4		4	344,447	4	26,698	
Net debt service outstanding (end of period) <sup>3</sup>	¢	509,622	ЪC	590,535	¢۱	80,356	¢	644,447	<b>Þ</b> A	20,098	
Net par outstanding (end of period) <sup>3</sup>		152 402	<i>t</i> -	06 170	¢.		¢ /	42 1 1 0	¢.,		
Public finance Structured finance	33	353,482 50 247	¢3	386,179 72,928	\$4	25,469 93,303		42,119		67,739	
Total net par outstanding	\$4	50,247 \$403,729		\$459,107		\$518,772		114,711 \$556,830		148,947	
			Ψ-	,107	40					,10,000	
CLAIMS-PAYING RESOURCES Policyholders' surplus	\$	4,142	\$	3,202	\$	3,579	\$	3,116	\$	2,627	
Contingency reserve	Þ	4,142 2,330	Φ	3,202 2,934	Þ	3,579 2,364	Þ	2,571	Φ	2,627 2,288	
Qualified statutory capital	\$	6,472	\$		\$	5,943	\$	5,687	\$	4,915	
Claims-paying resources <sup>4</sup>	-	12,189		12,147		12,328		12,839		12,630	
claims paying resources	-	12,103	Ą	12,147	Ą	12,320	Ą	12,005	Ą	12,000	

Includes operating expenses, amortization of deferred acquisition costs and, for 2010 only, expenses related to the acquisition of Assured Guaranty Municipal Holdings Inc.
 Operating income, operating income per diluted share, operating shareholders' equity, operating shareholders' equity per share, adjusted book value, adjusted book value per share and present value of new business production (PVP) are financial measures that are not in accordance with GAAP, and we refer to them as non-GAAP financial measures. Please see Assured Guaranty's annual report on Form 10-K, around which this Annual Report is wrapped, for a definition of these non-GAAP financial measures and a reconciliation of these non-GAAP financial measures to the most comparable financial information prepared in accordance with GAAP.

3 Not debt service and net par outstanding amounts are on a GAAP basis and exclude amounts related to securities the Company has purchased for loss mitigation purposes, which securities the Company refers to as "loss mitigation bonds." See AGU's Form 10-K Note 3, Outstanding Exposure, of the Financial Statements and Supplementary Data for additional information.
4 Includes \$450 million excess-of-loss reinsurance facility for the benefit of AGM, AGC and MAC, which became effective on January 1, 2012; 2012 and replaced a \$298 million nor-recourse credit facility terminated by AGM on December 23, 2011.

### CORPORATE & SHAREHOLDER INFORMATION

### Board of Directors of Assured Guaranty Ltd.

Robin Monro-Davies Chairman of the Board and of the Executive Committee

Dominic J. Frederico President and Chief Executive Officer and member of the Executive Committee

Francisco L. Borges Chairman of the Compensation Committee; member of the Nominating and Governance, Risk Oversight and Executive Committees

G. Lawrence Buhl Chairman of the Risk Oversight Committee and member of the Compensation Committee

Stephen A. Cozen Chairman of the Nominating and Governance Committee and member of the Compensation Committee

Bonnie L. Howard Member of the Audit and Finance Committees

Patrick W. Kenny Chairman of the Audit Committee; member of the Nominating and Governance and Executive Committees

Simon W. Leathes Member of the Audit, Finance and Executive Committees

Michael T. O'Kane Chairman of the Finance Committee and member of the Audit Committee

Yukiko Omura Member of the Finance and Risk Oversight Committees

### **Corporate Headquarters**

Assured Guaranty Ltd. 30 Woodbourne Avenue Hamilton HM 08 Bermuda Phone: 1 441 279 5700

### Other Locations

Bermuda

Assured Guaranty Re Ltd. 30 Woodbourne Avenue Hamilton HM 08 Phone: 1 441 279 5700

### **United States**

Assured Guaranty Municipal Corp. Municipal Assurance Corp. Assured Guaranty Corp.

31 West 52nd Street New York, NY 10019 Phone: 1 212 974 0100

One Market, 1550 Spear Tower San Francisco, CA 94105 Phone: 1 415 995 8000

### United Kingdom

Assured Guaranty (Europe) Ltd. 1 Finsbury Square London, EC2A 1AE Phone: 44 0 20 7562 1900

### Stock Exchange Listing

Assured Guaranty Ltd. is listed on the New York Stock Exchange under the symbol AGO.

### **Investor Inquiries**

Our annual report on Form 10-K, quarterly reports on Form 10-Q, proxy statement, quarterly earnings releases and other investor information may be obtained at no cost by contacting our Investor Relations Department. Links to our SEC filings, press releases and product descriptions and other information may be found on our website at AssuredGuaranty.com.

Our Code of Conduct, Corporate Governance Guidelines and Categorical Standards of Director Independence, Board Committee Charters and other information relating to corporate governance are also available on our website at AssuredGuaranty.com/governance.

Our Investor Relations Department can be contacted at: Assured Guaranty Ltd. Investor Relations Department 30 Woodbourne Avenue Hamilton HM 08 Bermuda Phone: 1 441 279 5705 E-mail: info@assuredquaranty.com

#### Independent Auditors

PricewaterhouseCoopers LLP 300 Madison Avenue New York, NY 10017

#### Transfer Agent of Shareholder Records

Shareholder correspondence should be mailed to: Computershare P.O. Box 30170 College Station, TX 77842-3170

Overnight correspondence should be sent to: Computershare 211 Quality Circle, Suite 210 College Station, TX 77845

Shareholder website www.computershare.com/investor

Shareholder online inquiries https://www-us.computershare.com/ investor/contact

In the U.S.

Phone: 1 866 214 2267 Outside the U.S. Phone: 1 201 680 6578 For hearing impaired in the U.S. Phone: 1 800 231 5469 For hearing impaired outside the U.S. Phone: 1 201 680 6610



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